



January 30, 2003

DOCKET FILE COPY ORIGINAL

Ms. Marlene H. Dortch

RECEIVED

Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

JAN 30 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell fourth calendar quarter of 2002.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Benjamin Fox".

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990)

File of Order re: 01/2
US ADOPT

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: October - December **2002**

SERVICE	ORDERS	MA	Interval
Business Line	278,346	0.90%	1.8
PBX	20,148	0.42%	7.0
CENTREX	57,832	0.82%	3.5
WATS	7,132	9.51%	4.0
Mobile	Nothing to Report		
Feature Group A	2	0.00%	8.0
Foreign Exchange	Nothing to Report		
Feature Group B	37	0.00%	22.5
Feature Group D	5,410	0.00%	33.3
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	166	0.00%	5.8
Protection Relaying	68	0.00%	6.0
Control Circuit	36	0.00%	14.5
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	1	0.00%	5.0
Voice Switched Line	379	0.00%	11.1
Voice Switched Trunk	56	0.00%	11.6
Voice and Tone - Radio Land Line	38	0.00%	10.2
Data Low Speed	33	0.00%	8.4
Basic Data and Voice	1,030	0.00%	9.1
Voice and Data - PSN Access Tie Trunk	99	0.00%	9.3
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	8	0.00%	9.4
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	2	0.00%	10.5
Program Audio 100-5000 HZ	4	0.00%	8.8
Program Audio 50-8000 HZ	9	0.00%	7.6
Program Audio 50-15000 HZ	31	0.00%	10.5
TV Channel - One Way 15kHz Audio	256	0.00%	20.4
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	4	0.00%	15.0
Digital Data-9.6kb/s	163	0.00%	13.0
Digital Data-56kb/s	4,820	0.00%	11.9
1.544 MBPS BSA	42,175	0.00%	12.5
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	2,132	0.00%	16.4
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	6,692	0.00%	9.7
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons
Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ENHANCED SERVICES

FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: October - December 2001

SERVICE	ORDERS	MA	Interval
Business Line	117	0.85%	3.7
PBX	Nothing to Report		
CENTREX	90	0	1.9
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes. MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: October -December 2002

SERVICE	ORDERS	MA	Interval
Business Line	694	0.29%	3.1
PBX	58	1.72%	9.2
CENTREX	608	0.16%	4.3
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension -Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel. One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	135	0.00%	11.4
Dedicated Digital 3 152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1	0.00%	9.0
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes MA Missed appointments due to Company reasons
Intervals Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES**FCC CEI / ONA QUARTERLY REPORT** Provisioning / Installation Activity

Report Period: October - December 2002

SERVICE	ORDERS	MA	Interval
Business Line	2	0.00%	2.5
PBX	Nothing to Report		
CENTREX	6	0.00%	6.8
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes MA Missed appointments due to Company reasons

Intervals Taken Date to Due Date intervals in business days

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: October - December 2002

Service	Reports	MA	%MA	Avg-RC
Business Line	96,910	10,713	11.05%	14.46
PBX	5,500	2,048	37.24%	9.58
CENTREX	22,041	2,722	12.35%	11.39
WATS	68	13	19.12%	16.10
Mobile	Nothing to report			
Feature Group A	17	35	45.45%	4.03
Foreign Exchange	1,274	811	63.66%	9.13
Coin	2,556			14.48
Feature Group B	14	1	7.14%	1.31
Feature Group D	400	28	7.00%	8.36
DID	1,911	1,212	63.42%	6.01
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	856	526	61.45%	5.38
Protection Relaying	15	12	80.00%	9.39
Control Circuit	56	38	67.86%	6.52
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	1	1	100.00%	13.51
Voice Switched Line	214	107	50.00%	3.12
Voice Switched Trunk	33	17	51.52%	162.51
Voice and Tone - Radio Land Line	164	106	64.63%	10.03
Data Low Speed	32	15	46.88%	3.24
Basic Data and Voice	681	323	47.43%	5.23
Voice and Data - PSN Access Tie Trunk	62	28	45.16%	2.49
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	16	9	56.25%	3.49
Protection Relay Voice Grade	1	1	100.00%	5.18
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	1	1	100.00%	38.45
Program Audio 100-5000 HZ	4	4	100.00%	4.51
Program Audio 50-8000 HZ	10	7	70.00%	24.19
Program Audio 50-15000 HZ	55	28	50.91%	7.48
TV Channel - One Way 15kHz Audio	66	38	57.58%	10.25
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	2	2	100.00%	4.32
Digital Data-4.8kb/s	2	1	50.00%	18.32
Digital Data-9.6kb/s	85	33	38.82%	2.34
Digital Data-56kb/s	4,692	1,684	35.89%	3.12
1.544 MBPS BSA	37,746	18,072	47.88%	3.57
Dedicated Digital 3.152 MBPS	1	1	100.00%	0.06
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,263	614	48.61%	3.11
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes MA Missed appointments due to Company reasons

%MA Missed appointments as a percentage of total number of reports received for the service

Avg RC Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: October - December 2002

Service	Reports	MA	%MA	Avg-RC
Business Line	7	1	14.29%	110.24
PBX	Nothing to report			
CENTREX	26	4	15.38%	43.28
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	142			10.06
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	25	11	44.00%	4.06
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension -Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	90	52	57.70%	1.37
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	8	8	100.00%	1.38
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes MA Missed appointments due to Company reasons

%MA Missed appointments as a percentage of total number of reports received for the service

Avg-RC. Average "Receipt to Clear" time, in hours and minutes. of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI/ ONA QUARTERLY REPORT Maintenance / Repair
Report Period: October - December 2002

Service	Reports	MA	%MA	Avg-RC
Business Line	981	62	6.32%	7.48
PBX	18	1	5.56%	16.39
CENTREX	740	46	6.22%	8.20
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	42			6.78
Feature Group B	Nothing to report			
Feature Group D	1	0	0.00%	15.02
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2 4kb/s	Nothing to report			
Digital Data-4 8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44 736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes MA Missed appointments due to Company reasons

%MA Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time. in hours **and** minutes. of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: October - December 2002

Service	Reports	MA	%MA	Avg-RC
Business Line	Nothing to report			
PBX	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			15.03
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension -Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes MA Missed appointments due to Company reasons

%MA Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service